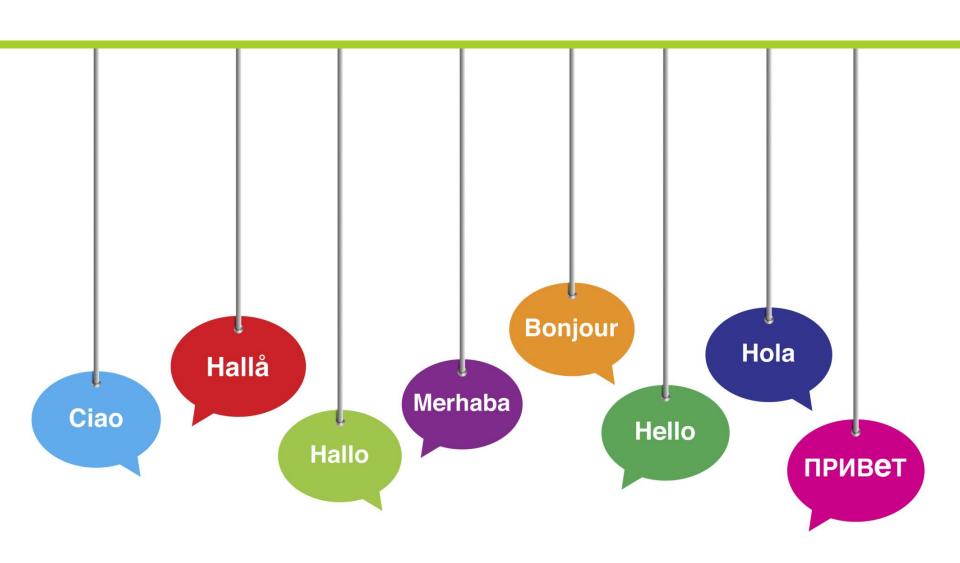
# Engaging and Goal-Setting with Families: The Process, The Partnership, The Result



#### **Introductions**







#### At the end of this session, participants will be able to:

- Differentiate engaging families at the programmatic planning level and goal-setting beside individual families.
- Put into practice the Seven Steps in partnering and goalsetting with families.
- Locate at least one existing resource that supports goalsetting beside families.

K What I KNOW	W What I WANT to know	L What I LEARNED	D What I will DO with this knowledge



#### PARENT, FAMILY, AND COMMUNITY ENGAGEMENT FRAMEWORK

When parent and family engagement activities are systemic and integrated across program foundations and program impact areas, family engagement outcomes are achieved, resulting in children who are healthy and ready for school. Parent and family engagement activities are grounded in positive, ongoing, and goal-oriented relationships with families.

Positive & Goal-Oriented Relationships				
Program Leadership	Program Environment	Family Well-being Positive Parent-Child Relationships	Children are ready for school and sustain development	
	Family Partnerships	Families as Lifelong Educators	and learning gains through third grade	
Continuous Program Improvement		Families as Learners		
	Teaching and Learning	Family Engagement in Transitions		
Professional Development	Community	Family Connections to Peers and Community		
	Partnerships	Families as Advocates and Leaders		
PROGRAM FOUNDATIONS	PROGRAM IMPACT AREAS	FAMILY ENGAGEMENT OUTCOMES	CHILD OUTCOMES	

	and Family Engagement Outcom	nes
Ctart Darent	and Family Engagement Outcom	
Head Start Parent		Lland

Findagement Outcomes			
Head Start Parent and Family Engagement Outcomes  1. FAMILY WELL-BEING Parents and families are safe, healthy, and have increased financial security.			
1. FAMILY WELL-BEING	t and families develop		
2. POSITIVE PARENT-CHILD	Beginning with transitions to parenthood, parents and families develop warm relationships that nurture their child's learning and development.		
3. FAMILIES AS LIFELONG EDUCATORS	Parents and families observe, guide, promote, and participate in the everyday learning of their children at home, school, and in their communities.		
4. FAMILIES AS LEARNERS	Parents and families advance their own learning interests through education, training and other experiences that support their parenting, careers, and life goals.		
5. FAMILY ENGAGEMENT IN TRANSITIONS	Parents and families support and advocate for their child's learning and development as they transition to new learning environments, including EHS to HS, EHS/HS to other early learning environments, and HS to kindergarten through elementary school.		
6. FAMILY CONNECTIONS	Parents and families form connections with peers and mentors in formal Parents and families form connections with peers and mentors in formal		
TO PEERS AND COMMUNITY	that enhance social well-boing and the development, decision-		
7. FAMILIES AS ADVOCATES AND LEADERS	Parents and families participate in leadership development, making, program policy development, or in community and state organizing activities to improve children's development and learning experiences.		
	experiences.		

#### You are invited to...

 Take a look at the OHS PFCE Framework and share with us where you see yourself based on your role.

#### PARENT, FAMILY, AND COMMUNITY ENGAGEMENT FRAMEWORK When parent and family engagement activities are systemic and integrated across program foundations and program impact areas, family engagement outcomes are achieved, resulting in children who are healthy and ready for school. Parent and family engagement activities are grounded in positive, ongoing, and goal-oriented relationships with families. Family Well-being **Program Environment** Positive Parent-Child and sustain Relationships Program Leadership and learning gains Families as Lifelona through third grade Family Partnerships Educators Continuous Program Families as Learners Improvement Teaching and Family Engagement in Learning **Transitions** Professional Family Connections to Development **Peers and Community** Community Partnerships Families as Advocates and Leaders **PROGRAM** PROGRAM IMPACT **FAMILY ENGAGEMENT** CHILD **FOUNDATIONS** AREAS OUTCOMES **OUTCOMES**

#### **RELATIONSHIP-based**

Positive & Goal-Oriented Relationships

## **INVOLVEMENT**



## **ENGAGEMENT**



### WHAT IS ENGAGEMENT?



#### INGREDIENTS FOR ENGAGEMENT SUCCESS?

A set of beliefs, attitudes, behaviors and activities

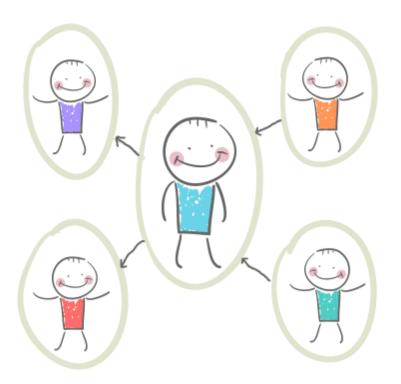
Crossing contexts - at home, in the early childhood program, school & community

Building goaldirected relationships with families

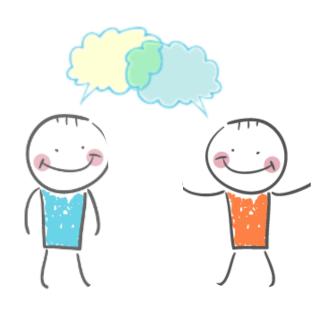
A shared responsibility

## 1-WAY AND 2-WAY INTERACTIONS

#### Parent Involvement



#### Family Engagement



## WHAT ARE THE BARRIERS?



## BARRIERS ARE DIFFERENT

#### Barrier Examples: Involvement

- Transportation
- Child care
- Work obligations
- Scheduling conflicts
- Bad weather





#### **EXPECTATIONS** can also be different...

What do staff expect from families?

What do families expect of staff?

## OPPORTUNITIES FOR REPAIR



## WAYS TO SUPPORT ENGAGEMENT

**Attitudes** 

**Practices** 





## Building Partnerships: Guide to Developing Relationships with Families







ncpfce@childrens.harvard.edu http://eclkc.ohs.acf.hhs.gov/hslc/tta-system/family

#### Attitude: \_\_\_\_



A Frame of Mind Towards Someone

### Strengths-Based Attitudes: Families...



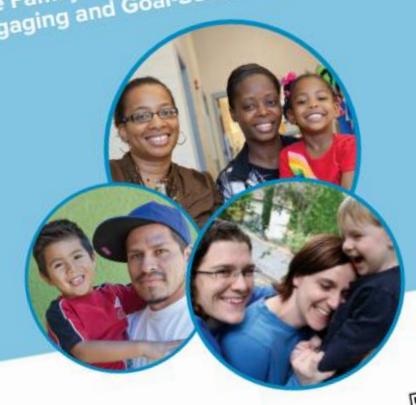
Image Source: Flickr, Thinkstock

# Relationship-Based Practices for Family Engagement

- 1. Describe observations of the child's behavior to open communication with the family
- 2. Reflect on the family's perspective
- 3. Support parental competence
- 4. Focus on the family-child relationship
- 5. Value a family's passion
- 6. Reflect on your own perspective



## The Family Partnership Process: Engaging and Goal-Setting With Families





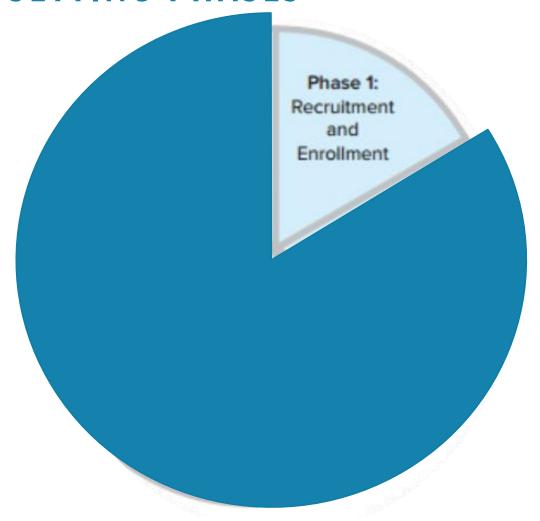


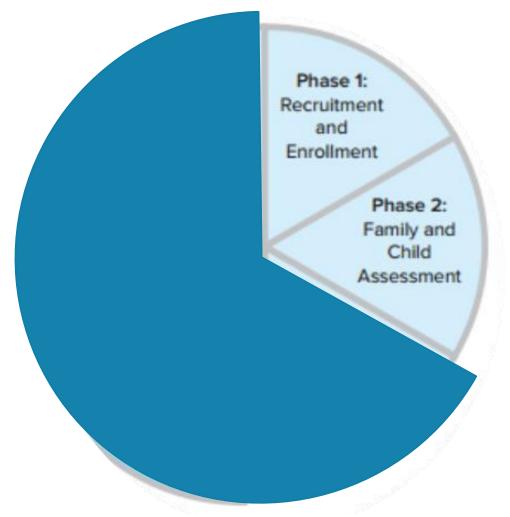
ncp/ce/achildrens-harvard.edu http://ecikc.ohs.aci.hhs.gow/hsic/tta/system/family

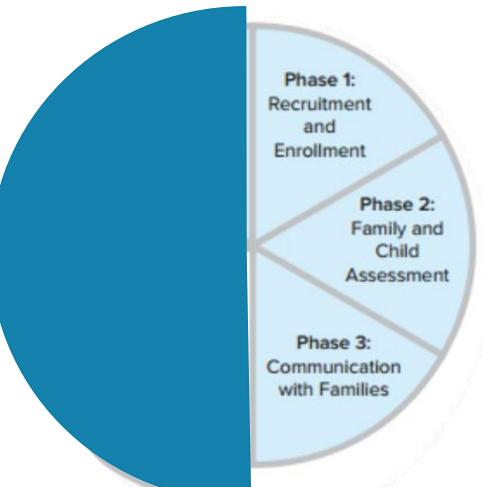
#### Individual Reflections...

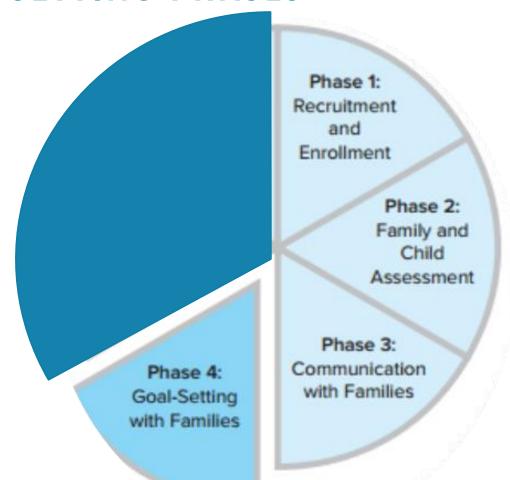
Remember a time when you were sharing your hope, your dream with someone: what made you feel you could share your goal with that person?











#### SEVEN S's

- Step 1 Set a Goal
- Step 2 Identify Skills
- Step 3 Assess Strengths
- Step 4 Examine Stressors
- Step 5 Explore Strategies
- Step 6 Determine Support
- Step 7 Track Progress and Celebrate Successes

Phase 6: Phase 1: Continuous Recruitment Program and Improvement Enrollment Phase 2: Phase 5: Family and Follow-Up Child and Review Assessment Phase 3: Communication Phase 4: with Families Goal-Setting with Families

Phase 4: Goal-Setting with Families

Comparing the data obtained from Recruitment, Assessment and Communications with the families.

Prioritizing what matters most for the family and focusing on what the family wants to partner and accomplish with you.



Step 2 Identify Skills

Skills describe the capability you and the family have to do something well.



Step 2 Identify Skills

Step 3 Assess Strengths

Strengths describe the strong attributes - the assets - you have to be able to defray strain or stress.



Step 2 Identify Skills

Step 3 Assess Strengths

Step 4 Examine Stressors

Stressors describe the things that cause you stress and make you worried or anxious.



Step 2 Identify Skills

Step 3 Assess Strengths

Step 4 Examine Stressors

Step 5 Explore Strategies

Strategies are the methods chosen to achieve the goal.



Step 2 Identify Skills

Step 3 Assess Strengths

Step 4 Examine Stressors

Step 5 Explore Strategies

Step 6 Determine Support

Support is help and assistance needed to achieve a goal.



Step 1 Set a Goal

Step 2 Identify Skills

Step 3 Assess Strengths

Step 4 Examine Stressors

Step 5 Explore Strategies

Step 6 Determine Support

Step 7 Track Progress and Celebrate Successes

Success is defined as the achievement of something desired.



# **WALK THROUGH**





#### **Getting Started**

Reflect on the follow questions in advance of a meeting with your staff partner or discuss the questions together. Reflect on the following questions privately, with co-workers, or with a supervisor in advance of a meeting with your family partner.



	Family Partner Reflections	Staff Partner Reflections	Shared Notes
	Healthy meals on a budget (\$&N	Child has an allergy (intake packet)	Could family wellness could be a focus for a priority or goal?
Compare notes or information from Pathway	Asc	Healthy meals on a	
(or Process): budget (S&N			&N
		Assessmen	t)
Priorities for the Family			
Goal(s) of the Family Pa		Smoking ce	nis goal most
important to your family		(S&N Asses	sment)
Important to your family		[500147/3303	siricity



	Family Partner Reflections	Staff Partner Reflections		Shared Notes
	Healthy meals on a	Child has an allergy	Could family wellne	ss could be a focus for a priority
	budget (S&N	(intake packet)	or anal?	
Compare notes or	sessment)	Child has an	alleray	
information from Pathway			0,	
(or Process):	Smoking cessation	(intake pack	cet)	
	(S&N Assessment)		•	
	Lose weight			
Priorities for the Family	Eat healthy meals			
rnomies for the running	Stop smoking	Mom wants	to lose	
Goal(s) of the Family Pa	er: What do you want to	weight (\$&N		you dreams? Why is his goal mos
important to your family?	oals may be for the fo	Assessment)		



	Family Partner Reflections	Staff Partner Reflections	Shared Notes
	Healthy meals on a	Child has an allergy	Could family wellness could be a focus for a priority
Compare notes or information from Pathway (or Process):	Smokii (S&N /	e weigh	
Priorities for the Family	Lose w Eat he	p smoki	
Goal(s) of the Family Pailing important to your family?	er: What Goals m		ns? Why is this goal mo



Seven-Steps	Family Partner	Staff Partner Name
	Considering the enrollment process, strengths & needs assessment, and communication with staff:	Considering the enrollment process, strengths & needs assessment, and communication with families:
	What did I discover about myself and/or the program during the Family Partnership Process?	What have I learned from recruitment, assessment, and communications with this family?
	What are my priorities?	What information did I discover from the family's sharing?
	What do I want to work on	What does the family want to work on?
	What's important to my far	Do I clearly understand what the family

Step 1 Set a Goal

Seven-Steps	Family Partner  Name	Staff Partner
	Considering the enrollment process, strengths & needs assessment, and communication with staff:	Considering the enrollment process, strengths & needs assessment, and communication with families:
	What did I discover about myself and/or the program during the Family Partnership Process?	What have I learned from recruitment, assessment, and communications with this family?
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	What do I want to work on?	What does the family want to work on?
	What's important to my family	Do I clearly understand what the family



Seven-Steps	Family Partner Name	Staff Partner  Name ————————————————————————————————————		
The Family's Goal				
My goal is to				
My objectives are				
Projected Timefram	ne(s):			



# Follow the Steps

- 1. Choose a note taker or recorder.
- 2. Read the example that aligned with your assigned step (ex. Step 1's is on page 11 in the Goal Setting Guide.)
- 3. Then, answer the sample questions posed within your assigned step in the Worksheet on pages 22-24.
- 4. Feel free to explore other steps as you are preparing to share your story.

#### **Seven Steps Worksheet Template**

Use this worksheet to record your combined responses and guide family goal-setting.

Seven-Steps	Family Partner Name	Staff Partner Nome
Step #1 Set a Goal		
Step #2 Skills		
Step #3 Strengths		
Step #4 Stressors		
Step #5 Support		
Step #6 Strategies		
Step #7 Success		
Follow-up and Review		

## GOAL SETTING PHASES

Phase 5: Follow-Up and Review

> Phase 4: Goal-Setting with Families

Phase 1: Recruitment and Enrollment

> Phase 2: Family and Child Assessment

Phase 3: Communication with Families

### GOAL SETTING PHASES

Phase 6: Continuous Program Improvement

Phase 5: Follow-Up and Review

> Phase 4: Goal-Setting with Families

Phase 1: Recruitment and Enrollment

> Phase 2: Family and Child Assessment

Phase 3: Communication with Families

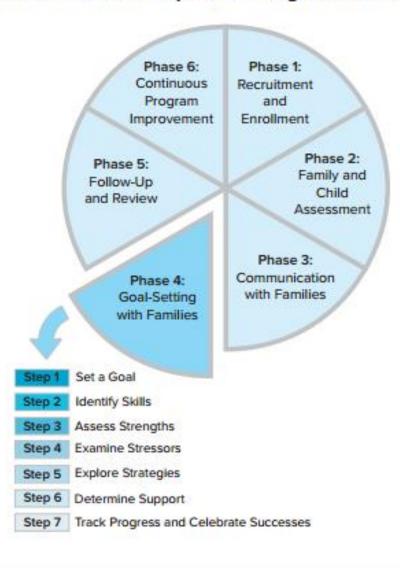


Phase 5: Follow-Up and Review

# The final phases...

Seven Steps	Family Partner  Name  Goal	Staff Partner Name
Follow-up and Review	How do I feel about my progress?	What have you learned recently from the family about their progress toward their goal(s)? What have you learned about the family through this process?
	What successes can I celebrate?	What can you do to help celebrate progress with the family?
	Are there parts of our goals or objectives where I would like additional support?	Are there ideas or support you can offer for the family to consider as they continue working toward the goal?
	Have any of my priorities or goals shifted?	Are there any changes in the family's life that have required a shift in their goal or priorities?

#### Family Partnership Process and Seven Steps for Setting and Reaching Goals with Families



# Day Two

# Program Planning and Goal Setting Beside Families

What is the difference between individual family-level goals and program-level goals?



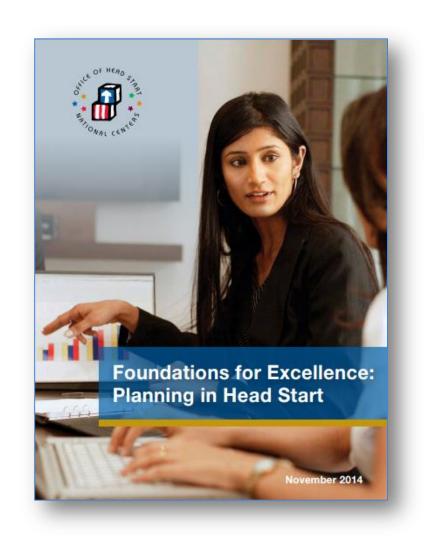


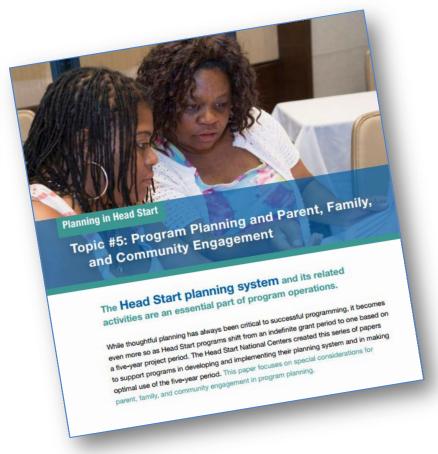
### CONSIDER THIS...



- Reflective Supervision
- Professional Development
- Engaging Other Staff and Community Partners
  - Overall Programmatic Planning

# Program Goals Related to Family Outcomes -





#### Terms and Definitions

Goals

Broad, inspirational statements that describe what you seek to accomplish; targets to be reached.

**Objectives** 

Subparts of goals that are specific, measureable, attainable, realistic and timely (SMART).

**Expected Outcomes** 

Something that you expect to happen as a result of an activity or process.

#### 3 Ways to

### Honor Families in Goals & Objectives

1. Programs could create program goals related to Family Outcomes





2. Programs could outline objectives related to family outcomes that support other program goals

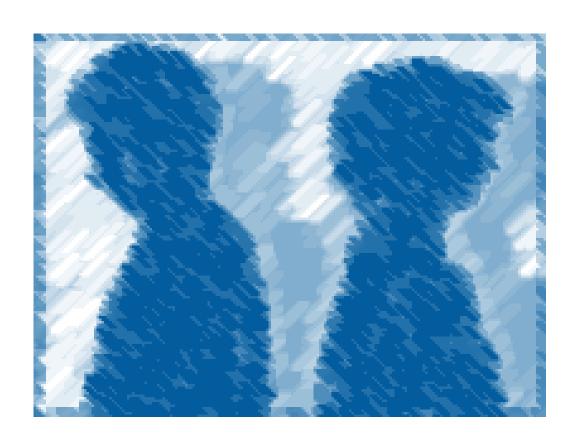
3. Programs could create family objectives that support school readiness goals



# Individual Family Goals Based on Strengths, Needs, & Aspirations



# NAOMI AND TOM







### In conclusion....





"When you work hand-in-hand with families to build trusting relationships, you help families support their children to reach their fullest potential."





You'll get mixed up, of course, as you already know. You'll get mixed up with many strange birds as you go.

So be sure when you step.

Step with great tact and remember that

Life's a Great Balancing Act.

Just never forget to be dexterous and deft.

And never mix up your right foot with your left.

-Dr. Seuss, Oh the Places You'll Go





K What I KNOW	What I WANT to know	L What I LEARNED	D What I will DO with this knowledge



#### Please contact us:

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www.ncpfce.org